

Privacy Policy for The Lapal Canal Trust

Effective Date: December 2024

Introduction

The Lapal Canal Trust (referred to as "we," "our," or "us") is committed to protecting and respecting your privacy. This Privacy Policy outlines how we collect, use, and safeguard your personal information when you interact with us, whether via our membership, website, events, donations, or other activities. By using our services, you agree to the terms set forth in this policy.

1. Information We Collect

We collect the following types of personal information:

- **Personal Identification Information:** When you donate, volunteer, or engage with us, we may collect personal information such as your name, address, email address, phone number, and payment details (for donations or purchases).
- **Website Usage Data:** We may collect information about how you use our website, such as IP address, browser type, device type, and browsing behaviour (through cookies or similar technologies).
- **Event or Volunteer Information:** If you attend one of our events or volunteer with us, we may collect personal details related to event participation or your volunteering preferences and experience.

2. How We Use Your Information

We use the information we collect for the following purposes:

- **Providing Services:** To process donations, manage event registrations, and communicate with you regarding your involvement with the Trust.
- **Communication:** To send you newsletters, updates on projects, events, and other activities that may be of interest to you. You can opt-out of receiving these communications at any time.
- **Legal Compliance:** To comply with legal obligations, resolve disputes, and enforce our agreements.
- **Improvement of Services:** To analyse and improve our website and services, ensuring that they meet your needs.

3. Sharing Your Information

We do not sell or rent your personal information to third parties. However, we may share your data with the following entities:

- **Service Providers:** We may share your information with third-party vendors who help us operate our website, process payments, and manage our events. These service providers are contractually obligated to protect your information and only use it for the purposes we specify.
- **Legal Requirements:** If required by law, we may disclose your information to authorities or in response to a subpoena, court order, or legal process.
- **Business Transfers:** In the event of a merger, acquisition, or sale of the Trust, your information may be transferred as part of the transaction.

4. Security of Your Information

We take the security of your personal data seriously and employ appropriate measures to protect it from unauthorised access, disclosure, alteration, or destruction. However, no method of transmission over the internet is 100% secure, and we cannot guarantee the absolute security of your data.

5. Cookies and Tracking Technologies

Our website may use cookies and similar tracking technologies to enhance your experience. Cookies are small files stored on your device that help us remember your preferences and analyse website traffic. You can manage your cookie preferences through your browser settings.

6. Your Rights and Choices

You have the right to:

- **Access:** Request access to the personal information we hold about you.
- **Correction:** Request corrections to any inaccurate or incomplete information.
- **Deletion:** Request the deletion of your personal data, subject to certain legal exceptions.

- Opt-out: Unsubscribe from marketing communications at any time by following the unsubscribe link in our emails or contacting us directly.
- Withdraw Consent: If we are processing your data based on your consent, you can withdraw it at any time without affecting the legality of the processing before your withdrawal.

To exercise any of these rights, please contact us using the details provided in the "Contact Us" section.

7. Retention of Data

We will retain your personal information for as long as necessary to fulfil the purposes outlined in this Privacy Policy, or for a longer period if required by law. Once your data is no longer needed, we will securely dispose of it.

8. Links to Other Websites

Our website may contain links to third-party websites. This Privacy Policy only applies to our website and services, and we are not responsible for the privacy practices of other websites. We encourage you to review the privacy policies of any third-party sites you visit.

9. Children's Privacy

Our services are not intended for individuals under the age of 16, and we do not knowingly collect personal information from children. If we become aware that we have collected information from a child under 16, we will take steps to delete it.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. Any updates will be posted on this page with the effective date of the revised policy. We encourage you to review this policy periodically.

11. Contact Us

If you have any questions about this Privacy Policy or our data practices, please contact us:

The Lapal Canal Trust
18 St. Georges Close, Birmingham, England, B15 3TP

or via our website at <https://www.lapalcanal.co.uk/contact-us/>